

Energy Assistance

CAANH Energy Assistance program helps people who meet federal poverty guide-lines with their heating bill. We make direct payments to companies providing natural gas, propane, oil, wood or electric.

Schedule an appointment to apply for Energy Assistance: by calling during the office hours listed below.

New Haven Community Fuel Bank is a program designed to provide one-time emergency energy assistance to those households who are in crisis. Funding for the Fuel Bank is provided by Operation Fuel Inc. and the Community Foundation for Greater New Haven. Information on qualification guidelines is available by calling the Info Line at 2-1-1 or on the web at www.ct.gov.



Energy Applicant's Required Documentation:

- Names, birth dates and Social Security numbers for all household members.
- Name, address and telephone number of landlord
- Copy of utility bill if household heats with a utility (natural gas or electric) and the bill must be in the name of a household member 18 or older.
- If household heats with a deliverable fuel, name of the fuel company
- Documentation of age or disability, if applicable
- Documentation of household income (wages, compensation, social security, pension, self-employment, unemployment, alimony, child support, rental income, DSS cash assistance, or financial contributions to household) for the four consecutive weeks prior to the date of application for all household members
- Current rent receipt or copy of lease
- Current copy of mortgage statement
- Current complete copy of liquid asset statement (i.e. bank, credit union, IRA, Stocks etc.)

Emergency Services

Open Choice Food Pantry

The Open Choice Food Pantry allows for nutritional food choices based within a culturally appropriate context for our customers increasing the use of foods they have chosen. Based on household size, customers receive 9-18 meals monthly.

Diaper Bank

Provides diapers to needy families in the Greater New Haven area.

**Summer Office Hours 8 a.m. - 4 p.m.
May 30, through September 5, 2011
Normal Hours 9 a.m. - 5 p.m. Monday - Friday**

And Referrals to:

- **Jobs First**
- **SNAP (Food Stamps)**
Monthly Gross Income limit for Households of:
 - one \$1,671/ mo.
 - two \$2,248/ mo.
 - three \$2,823/ mo.
 - four \$3,400/ mo.
- **SAGA Cash**
- **SAGA Medical**
- **HUSKY**
- **WIC**

Medical Transportation

Medical Transportation - provides door to door transportation, in a wheelchair lift equipped vehicle, for medical, dental, or therapeutic appointments for Hill Health Center patients.



Weatherization

This program serves residents across 25 towns in the Greater New Haven Region. Weatherization services are designed to increase the energy efficiency of homes and thereby reduce energy costs. This is a free program for those individuals or families who qualify. They will be connected with a contractor who will perform the home Weatherization.

To see if you meet the program requirements call the Community Action Agency of New Haven and meet with an Energy Assistance Specialist.



Energy Tips

- Wash only full loads of clothes and save \$12 per year on your water bill.
- Caulk, seal, and weather-strip all seams, cracks and openings to the outside.
- Turn off lights when leaving rooms.

Financial Education & Asset Development

Financial literacy is essential for individuals and families. We offer several programs to help people learn the basics of money management.

IDA

Individual Development Accounts (IDA) teach budgeting, credit and investment. Included is a matched savings program, which requires a minimum of a six-month commitment, from all participants. The course encourages home ownership, small business ownership, and post-secondary education. Note - Eligibility requires that the participants be working (only earned income is considered for IDA accounts).

VITA

This program offers free tax preparation for eligible customers from qualified volunteers. They are also informed about Earned Income Tax Credit and other tax benefits. This program begins in January 2011 for the 2010 tax season.

Manage Your Future

Manage Your Future (MYF) is a youth employment program based within a concept we call Employment by Design. The program requires young people to plan for their future by guiding them through a process where they consider what job field they have interest in. We then place youth in summer jobs according to their interest. MYF serves youth ages 14-18 from low income families. The curriculum includes the FDIC Money Smart Program, adult mentoring, case management, and cultural enrichment experiences. Priorities are: developing money management skills, saving toward a goal, and enhanced employability. Participants spend 20 hours weekly at paid internships and 5 hours per week at CAANH. Goals for savings, attendance, and worksite objectives are developed mutually.

SMART Women

In 2010 we instituted SMART Women (Single Mothers Actively Reaching the Top) as a pilot program to provide and support single mothers in areas of education, financial management, and employment readiness skill development. The goal is to inspire and empower women by giving them the tools to become more self-sufficient.

Community Action Agency
of New Haven
781 Whalley Avenue
New Haven, CT 06515

Community Action Agency of New Haven, Inc.

- ◆ Service
- ◆ Collaboration
- ◆ Advocacy
- ◆ Knowledge Generation

CAANH offers
pathways to prosperity
to those in poverty in the
Greater New Haven area.



Telephone: 203-387-7700
Fax: 203-397-7475
On the web at
www.caanh.net

About CAANH

The Community Action Agency of New Haven, Inc. is managed by an independent, non-government affiliated board. It is tri-parte, meaning the board must consist of a third of local public officials, a third of appointed community leaders and a third of those who are serviced by the Agency. This unique structure gives clients an opportunity to help construct programs that assist them, while giving those in the private and public sector a closer look at issues confronting low-income residents and senior citizens.

CAANH is one of the largest non-profit social service agencies in the New Haven region. Its programs and services include: Weatherization and Energy Assistance, Medical Transportation, Financial Education and Asset Development, and a Youth Program. The Agency holds a 501c3 IRS designation and receives funding by applying to federal and state sources and through grants.



Our core service area includes New Haven, East Haven, Hamden, North Haven and West Haven. We provide specific services to residents of: Branford, Madison, Meriden, Wallingford, Woodbridge and the lower Naugatuck Valley Area.

CAANH's offices are located at 781 Whalley Avenue, which is on the corner of Whalley and Fitch Street with parking behind the building at 50 Fitch Street.